HDAP Application Statuses

Applications will have different statuses depending on what stage of the process they are in at HDAP. If an application is in progress, you cannot submit a new one. If you need to submit an additional document (e.g. proof of income), use the "Submit Any Other Documents" button in the portal. HDAP will match this to your application. Below are the various statuses you will see on the portal and what they mean.

STATUS	DESCRIPTION	CAN YOU SUBMIT A NEW APPLICATION?
Received	HDAP has received the electronic application.	No, application is in progress
Submitted	The application is in HDAP's queue for processing.	No, application is in progress
Initiated	HDAP has received a paper application from fax/email/mail and is entering it in the system.	No, application is in progress
Junk	The application was for the wrong client, a duplicate, or invalid and discarded.	Yes
Pending	The application is missing information. Pending reason is listed on the portal.	No, application is in progress
Rejected	The application has been rejected. Rejected reason is listed on the portal.	Yes
Completed	HDAP has fully processed the application and determined if the client is eligible. ○ The client may be approved for HDAP --- OR --- ○ The client may be denied for HDAP. Denial reason is listed on the portal.	A new application can be submitted if the client is within 90 days of their termination date.